



SERVICE GUIDE PROGRAM AUDIO SERVICES PRODUCT AND PRICING

Customer:	
Agreement #:	
Address 1:	
Address 2:	
City/St/Zip:	
Contact:	
Service Provider:	Cincinnati Bell Telephone d/b/a/ altafiber Network Solutions ("altafiber")
Address 2:	221 East Fourth Street
City/St/Zip:	Cincinnati, OH 45202
Contact:	

1. SERVICE PRICES

Channel Termination - Per Point of Termination

	USOC	Monthly Rates	Daily Rates	Nonrecurring Charges	
				Monthly	Daily
Channel Termination Per Point of Termination					
200 to 15 kHz	T6ECS	\$ 40.00	\$ 2.59	None	None

Channel Mileage

- Fixed	1L5XX	61.00	5.50		
- Per mile	1L5XX	1.70	.14		

Optional Features and Functions

Bridging - Distribution Amplifier

- Per port	BRP++	ICB			
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Gain Conditioning Per Service

	XCG	10.77	1.08		
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Stereo Per Service

	XSC	None			
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Special Construction charges may apply

Expedite Charge, per order:	\$1,500.00	USOC: CX4GX
Design Change Charge, per order:	\$ 100.00	USOC: H28
Service Date Change Charge, per order:	\$ 100.00	USOC: OMC

Design Management Charge, per request circuit level moved:	\$1,150.00	USOC: PCC10
Circuit Identification Charge, per occurrence:	\$ 300.00	USOC: NRTAG

2. DESCRIPTION:

2.1 A Program Audio channel is a channel measured in Hz for the transmission of a complex signal voltage. The actual bandwidth is a function of the channel interface selected by the customer. Only one way transmission is provided. Program Audio channels are provided between customer designated premises or between a customer designated premises and a Telephone Company hub. The technical specifications are delineated in Technical Reference TR NPL 000337.

2.2 Optional Features and Functions are:

- Central Office Bridging Capability – Distribution Amplifier
- Gain Conditioning: Provides for Control of 1004 Hz AML at initiation of service to $\text{odB} + 0.5 \text{ dB}$.
- Stereo: Provision of a pair of gain/phase equalized channels for stereo applications. (Additional AP channel must be ordered separately.)

THIS ALTA FIBER SERVICES AGREEMENT IS SUBJECT TO ALTA FIBER GENERAL TERMS AND CONDITIONS. BY SUBMITTING AN ACCESS SERVICE REQUEST, CUSTOMER ACKNOWLEDGES THAT CUSTOMER HAS READ, UNDERSTANDS, ACCEPTS AND AGREES TO BE BOUND BY ALL SUCH TERMS AND CONDITIONS.

3. SERVICE AND RATES

3.1 In addition to the Program Audio Service Prices, Customer will incur any and all charges that may be mandated by any regulatory Commission with jurisdiction over altafiber or Program Audio Service.

3.2 If Customer cancels, in whole or in part, any requested addition, rearrangement, relocation or other modification to Program Audio Service prior to completion thereof, Customer will reimburse altafiber for the actual time and material expenses incurred by it in connection with such modification prior to altafiber's receipt of notice of cancellation; provided, however, the amount of such reimbursement will not exceed the service, construction, installation, termination and other charges for which Customer would have otherwise been responsible.

3.3 Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a

period not to exceed 30 calendar days, and altafiber accordingly delays the start of service, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order may be canceled by altafiber and reissued with the appropriate cancellation charges applied unless the customer indicates that billing for the service is to commence.

3.4 If nonrecurring charges associated with the installation of Program Audio Service are waived and the Program Audio Service is then terminated prior to the expiration of the Initial Term, the Customer will become liable for payment of the waived charges.

4. TERM

4.1 Program Audio Service is available in increments of Monthly service, or Daily Service.

4.2 Monthly rates are flat recurring rates that apply each month or fraction thereof that a Special Access Service is provided. For billing purposes, each month is considered to have 30 days

4.3 Daily rates are flat recurring rates that apply to each 24 hour period or fraction thereof that a Program Audio Service is provided for part time or occasional use. For purposes of applying daily rates, the 24 hour period is not limited to a calendar day. The application of daily rates for Program Audio service for consecutive 24 hour periods during a consecutive 30 day period is as follows. Daily rates will be topped at an amount equal to the monthly rate (i.e., the charge to the customer for usage billed at daily rates will not exceed the monthly rate). For each day or partial day that the service is available for use after the daily rates have been topped, a charge equal to 1/30th of the monthly rate will apply.

4.4 The initial term for the individual services covered under this Supplement shall be specified in the applicable Access Service Request.

4.5 Following expiration of the term of a service covered under this Supplement, the service will automatically renew for a term of the same duration at the then-current rate in the rate schedule, unless either party provides written notice to terminate at least thirty (30) days prior to expiration of the initial or any renewal term.

5. OUTAGE ADJUSTMENTS

5.1 An interruption of service will start when an inoperative Program Audio Service is reported to altafiber and end when the service is operative. Any service interruptions greater than 30 seconds will result in a credit equal to 1/8640 of the applicable monthly charge and 1/288 of the applicable daily charge for the service involved. The same credit will apply for each additional 30 second period that the service remains inoperative. In any month, as a result of an interruption or series of interruptions, the total credit per rate element of the interrupted service may not exceed 100 percent of

the monthly charge or the daily charge for that particular rate element and are the complete remedy to the Customer for service interruptions.

Date: _____

Date: _____