

CINCINNATI BELL EXTENDED TERRITORIES LLC
Residence Service Agreement - Local Telephone Services
Nonresidence Service Agreement - Local Telephone Services

Section 19 - Call Blocking

A. TERMS AND CONDITIONS

1. General

Call Blocking allows customers, Interexchange Carriers (IXCs), and Billing and Collection Services (B&CS) acting as the Information Provider's/Sponsor's agent (and only under the direction of the Information Provider/Sponsor) to request the Company to block the origination of calls to all direct dialed "dial-it" type services (including, but not limited to 900 and 976 services).

"Dial-it" services are sponsor-priced, recorded and/or live information or entertainment services that allow callers to be connected to sponsor's prerecorded or live program by dialing a 900, or 976 Number.

Call Blocking does not block the dialing of 700 numbers.

The Company offer two types off Call Blocking. Customer Requested Call Blocking is provided to residential and nonresidential subscribers. Sponsor Requested Call Blocking is available to IXCs, Sponsors or B&CS.

All types of Call blocking are Available in Service Area A. Customer Requested Call blocking is available in Service Area B. Sponsor Requested Call Blocking is not available in Service Area B.

2. Customer Requested Call Blocking

Customer Requested Call Blocking is available only to block "dial-it" type services and cannot be implemented to block specific programs. This blocking service will block direct dialing of all "dial-it" type calls regardless of whether they are to 900 or 976 service.

Customer Requested Call Blocking is available only on customer-dialed, station-to-station calls.

Customer Requested Call Blocking is permitted on all residence lines, nonresidence lines, nonresidence trunks, and Centrex service lines.

Customer Requested Call Blocking is available only where facilities and conditions permit and where necessary modifications to provide the service can feasibly be made at the central office.

The customer may remove Customer Requested Call Blocking free of charge. Requests to remove Customer Requested Call Blocking must be made to the Company in writing.

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3. Sponsor Requested Call Blocking

Sponsor Requested Call Blocking may be requested by either an IXC, Sponsor, or a B&CS any time after charges for "dial-it" type services, which are not in bona fide dispute or subject to a one-time forgiveness policy, have not been paid. The IXC, Sponsor, or B&CS must certify to the Company that notification was given to the Customer of possible blocking of "dial-it" type services before the Company will provide the Sponsor Requested Call Blocking.

Sponsor Requested Call Blocking is available only to block "dial-it" type services and cannot be implemented to block specific programs. Blocking requested by one IXC, sponsor, or B&CS provides blocking for all "dial-it" type services.

Sponsor Requested Call Blocking is available only on customer-dialed station-to-station calls.

Sponsor Requested Call Blocking is permitted on all residence lines, nonresidence lines, nonresidence trunks, and Centrex service lines.

Sponsor Requested Call Blocking is available only where facilities and conditions permit and where necessary modifications to provide the service can feasibly be made at the central office.

Blocking of "dial-it" type services requested by an IXC, Sponsor, or B&CS will only be removed by the Company upon notification from the IXC, Sponsor, or B&CS.

Sponsor Requested Call Blocking will be billed to the IXC, Sponsor, or B&CS requesting the Call Blocking service.

B. RATES AND CHARGES

The rates and charges for Call Blocking services are shown in the Price List Section of this Agreement.

The nonrecurring charge to establish Customer Requested Call Blocking is waived for residential customers when establishing service and on all subsequent requests.

The nonrecurring charge to establish Customer Requested Call Blocking is waived when blocking is provided to a nonresidence customer at the same time the associated access line is established and/or when transferred to a new address. The nonrecurring charge for nonresidence subscribers will also be waived to establish Call Blocking during the 60 day period after the inception of service.

A Service Order Charge per order applies to subsequent changes to Customer Requested Call Blocking in Service Area B.